



OUTSOURCING OPTIONS

Introducing a complete and very price competitive outsourcing service for all your -

- Surveys
- Monitoring
- Assessments
- Examinations/Tests

As originators of our own software systems, Trax UK are in an ideal position to undertake a range of bureau/outsourcing that are designed to give clients a highly competitive and price sensitive service without compromising the response times and quality of work that our present clients have come to expect.

- 😊 **Competitive** - and price sensitive costs subject to the type of project.
- 😊 **Flexible** - No ties to a long term contract - use us for a one-off project or regularly as needed.
- 😊 **Instant Access** - to results, with turn round times measured in days rather than weeks/months
- 😊 **Choice** - Both paper and/or on-line services for surveys, monitoring, assessments etc.

Based on many years experience in providing services to different industry sectors, including Health, Education, Government etc., we understand the need for accuracy and adherence to deadlines, which is paramount in any outsourcing system. Our work practice includes attention to detail such as making the form attractive and easy to complete, as well as questioning any details not clearly defined. Features include -

- ➔ **Design & Print** - Questionnaire design to your requirements including, where applicable, standard sector wide questions and the ability to add themes for regional/local variations.
- ➔ **Data Retrieval** - using Optical Mark Reading or OCR/ICR technology for paper technologies or data transfer from hosted web servers using electronic formats.
- ➔ **Instant Access** - to results with the provision of either on-line or Excel file formats for users who wish to undertake their own in-depth data-set comparisons.
- ➔ **Analysis** - and reporting to pre-defined levels on surveys/monitoring with full a analysis of examination/test projects including comprehensive student/question breakdown.

System Purchase for In-House Operation

For those institutions who would prefer to purchase and operate their own in-house system, then we can supply both the software and scanner hardware for both paper based (Optical Mark Reading or Intelligent Character Recognition (OCR/ICR) and on-line systems subject to the type of technology required .

The screenshot displays a web-based course evaluation system. On the left is a questionnaire titled 'COURSE EVALUATION' with sections for 'BEFORE THE COURSE', 'DURING THE COURSE', and 'HOW WELL DID THE COURSE WORK IN TERMS OF...'. The main area shows a 'STUDENT SURVEY - START OF COURSE' form for 'THE CASTLE COLLEGE' with dropdown menus for 'SECTOR' and 'ETHNIC ORIGIN'. Below this is an 'Ethnic Breakdown' line graph showing the percentage of respondents by ethnic group. On the right, there are several data tables including 'ETHNIC ORIGIN', 'INDUCTION', 'WORK FACILITIES', and 'TRAVEL TO COLLEGE'. A 'Candidate Answer Sheet (EAFS - 0908)' is also visible, showing a grid for marking responses.